

A multi-service approach to help you settle and integrate in York region

*Immigrant Settlement Services

We provide:

Individual counselling on :

- ✦ Finding housing
- ✦ Seeking financial assistance
- ✦ Helping you to complete application forms
- ✦ Banking and credit history
- ✦ Elementary, secondary and continuing education
- ✦ Family invitation and sponsorship
- ✦ Job search
- ✦ Health services in the area
- ✦ Bridging programs, co-op programs and volunteering programs to gain Canadian experience
- ✦ Free income tax preparation

Group information sessions on above listed topics.

***Job Search Workshops** will assist you in developing the skills needed to find employment in the shortest possible time.

***Host Program** will match you with a volunteer to help you to practice English, learn about the community and help you with your job search.

***Settlement Services in Schools** will help you and your children to understand the Canadian education system.

Our services are available over 30 languages, some of them are:

Farsi, Chinese, Russian, Spanish, Croatian, South Asian, Filipino, Laotian, Serbian, Korean, Bosnian, Thai and others.

To speak with a counsellor contact:

(905) 770 – 7040 Ext. 223, 224, 227, 228, 233

Need information and support?

Contact one of our settlement counsellors and they will help you:

☎ 905-770-7040

Ext. 223, 224, 227, 233,228

**Catholic Community Services
of York Region
welcomes you!**

Our Office locations:

21 Dunlop Street
Richmond Hill, ON, L4C 2M6
☎ 905-770-7040
☎ 1-800-263-2075 (toll free)

7170 Warden Avenue, Unit 15
Markham, ON, L3R 8B3
☎ 905-415-9537

8108 Yonge Street
Unit 203
Thornhill, ON, L4J 1W4
☎ 905-709-8181

Vaughan Welcome Centre
9100 Jane St. Bldg. H
Vaughan, ON, L4K 0A4
☎ 905-761-1155

432 Ontario St. (at Main St.)
Newmarket, ON
☎ 905-898-4137 Ext. 229

Website: www.ccsyr.org



Welcoming You in York Region!

**IMMIGRANT SETTLEMENT
SERVICES**

New to Canada?

We are here to help you!

We provide following FREE services:

- Newcomer orientations and workshops on settlement related topics such as education, health, housing, employment and taxation
- Information and referrals
- Guidance and support
- Advocacy and access
- Interpretation and translation
- Adjustment counseling
- Public education and community outreach

Visit us or call us:

21 Dunlop Street, Richmond Hill
905-770-7040
1-800-263-2075

USEFUL CONTACT NUMBERS IN YORK REGION

Catholic Community Services of York Region (CCSYR)

☎ 905-770-7040

Helping newcomers to settle in Canada

Police, Fire, Ambulance

☎ 911

Social Insurance Number

☎ 905-886-7662

You will need a SIN number to work in Canada

Permanent Resident Card

☎ 1-800-255-4541

Health Card

☎ 1-800-268-1154

Health card which pays for your visits to the doctor or a hospital

Telehealth

☎ 1-866-797-0000

When you are not feeling well and are not able to see your doctor, call this number and you can speak to a nurse, they can help you

Community Legal Clinic of York Region

☎ 905-508-5018

Legal help for low income earners, help with housing and tenant issues, Employment Insurance, Ontario Works, Ontario Disability Support Program and other problems

Canada Child Tax Benefit

☎ 1-800-387-1193

Monthly payment that helps families with the cost of raising children, up to the age of 18

Financial Assistance

Richmond Hill Ontario Works

☎ 905-762-2095

Woodbridge Ontario Works

☎ 905-850-3490

Housing

Housing Help Centre

☎ 905-713-2696

Subsidized Housing

☎ 1-877-464-9675

Landlord Problems

☎ 416-921-9494

The Federation of Metro Tenants Association can help you

Basic Needs

Woodbridge Food Bank

☎ 905-851-2333

Richmond Hill Food Bank

☎ 905-508-4761

Clothing

Gently used and household

Treasures

☎ 905-883-5122

Pennywise

☎ 905-851-1646

Value Village

☎ 905-737-7444

Salvation Army

☎ 905-737-7164

Schools

York Region District School Board

☎ 905-883-5241

York Region Catholic District School Board

☎ 905-713-2711

Employment

Job Search Workshops

☎ 905-770-7040 ext 234

Richmond Hill Service Canada Centre

☎ 905-886-7662

English as a Second Language (ESL)

A-LINC Centre

☎ 905-707-1555

Adult & Continuing Education

York Region District School Board

☎ 905-884-3434

York Catholic District School Board

☎ 905-731-2711 ext. 3609

Citizenship and Immigration Canada

☎ 1-888-242-2100

Transportation

York Region Transit

☎ 905-762-2100

Driver and Vehicle Licence Issuing Office

☎ 905-780-6969